ESET®

INTEGRATIONS

Enhance end-customer cybersecurity with ESET and ATERA Integration

Progress. Protected.

ESET

Prevent breaches before they occur with next-gen digital security

Unlike conventional solutions that focus on reacting to threats only after they occur, ESET offers an unmatched, AI-powered prevention-first approach. Backed by globally recognized Threat Intelligence and an extensive R&D network featuring leading industry experts, we continually innovate our multilayered security technology. Experience unparalleled protection against ransomware, phishing, zero-day threats and targeted attacks with our award-winning, cloud-first XDR cybersecurity platform. It offers a unique balance of prevention, detection, and proactive threat hunting. Our highly customizable solutions come with hyperlocal support and impose minimal impact on endpoint performance. Proactively identifying and neutralizing emerging threats before they take hold, we ensure business continuity while reducing implementation and management costs.

In a world where technology enables progress, protect your business with ESET.

Key benefits

OPT FOR SUPERB DETECTION AND A MINIMAL FOOTPRINT

ESET's cloud-based PROTECT Platform extends automated security beyond endpoints, covering mobile devices, email, web and cloud applications. It runs both in the cloud and locally, offering real-time, proactive protection, even in air-gapped environments. Tailored to tackle critical cybersecurity challenges like ransomware, zero-day threats or regulatory compliance, our solutions ensure high detection rates, low false positives and minimal impact on your systems. This allows for seamless business continuity and the cost-effective use of your resources. Furthermore, with ESET's Managed Detection and Response (MDR) services, we address the cybersecurity talent gap, delivering enterprise-level protection without enterprise-level costs.

BENEFIT FROM ZERO DISRUPTIONS

Together with ESET LiveGuard's cloud-based threat prevention and autonomous threat remediation capabilities and ESET LiveGrid's cloud-powered threat hunting, our security solutions offer a comprehensive view of the global malware landscape. This enables real-time protection against an ever-evolving spectrum of cyber threats, eliminating disruptions to your customer's business continuity.

CHOOSE SUPERIOR TECHNOLOGY

ESET LiveSense, our potent multilayered security technology, is deeply rooted in science. Supported by cutting-edge AI and powered by our global Threat Intelligence and telemetry data, it employs advanced methods like deep learning and signatureless behavioral detection, going beyond the limits of traditional antivirus solutions.

HARNESS THE POWER OF AUTOMATION

The ESET PROTECT Platform empowers you to take full advantage of robust AI-powered automation capabilities. These features streamline everyday tasks and daily operations, liberating admins from a multitude of repetitive responsibilities. Automating tasks not only saves invaluable time, but also enables you and your customers to focus on advancing core business objectives.

ADOPT A ONE-SIZE-DOESN'T-FIT-ALL APPROACH

ESET PROTECT Platform customization allows you to independently meet the specific needs of each customer by applying individual configurations for each customer. This is facilitated by the multitenancy capability of our platform, which allows you to adapt to a diverse customer base spanning different industries and verticals. After the initial setup, it helps businesses operate more efficiently, and focus on fulfilling their strategic vision.

The go-to platform for IT professionals

Automate, patch, scan, and integrate every aspect of your IT operations with Atera's all-in-one Remote Monitoring and Management and Helpdesk platform. Boost your productivity and streamline your workflow with an easy-to-use, intuitive, single pane of glass ecosystem. Opt for a cost-effective approach with our per-technician pricing, freeing you from device limits and allowing your business and team to expand without impacting your bottom line. Join over 11,000 IT teams that trust and thrive with Atera, a platform that innovates and syncs with your real-time needs.

Features and benefits

REMOTE MONITORING AND MANAGEMENT

Oversee and manage unlimited devices for a fixed cost anytime, anywhere—all from a single dashboard. Stay two steps ahead of any looming problem with automated alerts and thresholds.

OPEN AI INTEGRATION

Embrace the AI revolution with ChatGPT's integration into Atera's ticketing system. Breeze through ticket management and resolution and streamline each step of the process with the help of AI. Get automated ticket summaries, generate scripts to close tickets, and improve response times with instant solutions. Experience efficiency like never before.

PATCH MANAGEMENT

Create customized schedules for each endpoint, ensure software, hardware, and OSes are up to speed, and get full visibility of all up-to-date agents and missing patches with our comprehensive reporting suite.

IT AUTOMATION

Free up your and your team's time by automating manual and repetitive tasks. Set threshold profiles for automatic actions based on triggers. Generate onboarding profiles (including software bundles) and assign them to each new agent. Benefit from community knowledge and much more using PowerShell and CMD files.

NETWORK DISCOVERY

Perform a comprehensive security scan and get a complete view of all end-user networks and devices, which is automatically updated so you always see the full picture.

ADVANCED CUSTOM REPORTING

Automatically create any report you need with Atera's next-generation reporting and analytics.

*With the Atera-ESET integration, users can install ESET in bulk via the Atera agent, saving time and effort and ensuring full protection. ESET is currently available for US-based customers only.

Revolutionize
your IT operations
in 4 simple ways

Enhance security, efficiency and client satisfaction
with Atera's all-in-one integrated platform

A predictive alert system

Atera alerts you to potential IT issues
before they arise so you can perform
preventive maintenance.

A customizable dashboard

Understand the full scope of tickets, ongoing
issues, security vulnerabilities, patching status,
offline systems, and more.

Dashboard

Install agent

Ticket status

| 24 Open | 12 Pending | 08 Overdue |

Alert status

| 12 Warning | 05 Critical |

Critical and overdue tickets

Details	Technician	Priority	SLA
CPU temperature		Critical	-4h
Wifi connectivity issue		Low	-3h
Slow computer		Medium	-2h
Fan speed (Right side)		Medium	-1h

OS platform

- Windows 52%
- Mac 37%
- Linux 11%

528
Devices

End-user satisfaction

Marketing Department	★★★★☆
Finance Department	★★★★★
R&D Department	★★★★☆
Sales Department	★★★★★

Unassigned tickets

Details	Technician	Priority	SLA
Machine status unknown		Critical	2h
New employee onboarding		Low	2h
Printer not responding		Medium	1h

Availability

Device type
PC
Mac
Linux

Generate script ✕

Description

Clean disk space by emptying the recycle bin,
clearing temporary files and deleting
unnecessary restore points.

Generate ✦

Ticket queue management

Deliver on-time and quality customer
service with Atera's ticketing and Help
Desk solution.

AI Copilot

A context-aware IT Companion, that
augments, replaces and supports the
day-to-day work of IT professionals.

ESET ® Digital Security
Progress. Protected.