

Locknet Managed IT Services

An EO Johnson Company

"ESET's dedication to customer satisfaction and security excellence makes them a top choice for anyone seeking reliable and effective cybersecurity solutions."

Ben Potaracke
Vice President - IT, Locknet

LOCKNET
AN EO JOHNSON COMPANY

INDUSTRY

Managed Security Services

COUNTRY

United States

WEBSITE

www.locknetmanagedit.com

PRODUCT

ESET PROTECT Advanced

THE PARTNER

Locknet Managed IT Services, an EO Johnson company, is a leading managed security service provider (MSSP) in the United States. They offer a wide range of services, including technology assessments, firewall management, patching, desktop and server support, and private-cloud backup. Locknet has been supporting technology strategies for companies for over 30 years and is UCS/SOC 2 Type II audited, ensuring a high level of trust and security for their clients.



THE CHALLENGE

Locknet Managed IT Services needed a robust yet lightweight endpoint security solution that could seamlessly integrate with their existing portfolio. As an MSSP, ensuring high-level security for both client and internal networks was essential. They required a solution with a high detection rate that wouldn't impact system performance, and one reliable enough to resell with confidence.

KEY BENEFITS

- High detection rate with low false positives
- Lightweight footprint
- Compatibility with existing infrastructure
- Ease-of-deployment
- Responsive and knowledgeable support



THE SOLUTION

Locknet thoroughly tested several security providers, seeking a solution that met their needs and was easy to deploy across diverse environments. Locknet selected ESET PROTECT Advanced to secure both internal and client networks. ESET stood out for its high detection rate, low false positives, and lightweight design that doesn't impact system performance. It also integrates seamlessly with Locknet's other security products.

"I've had an outstanding experience with ESET. Their comprehensive approach to cybersecurity is impressive, providing robust protection without compromising performance."

ESET PROTECT Advanced enabled scripted silent installations, ensuring a seamless deployment process, and ESET's support team was readily available to assist whenever needed.

"The IT support team is incredibly responsive and knowledgeable, always ready to assist with any issues or questions."

ESET became such an integral part of their security strategy that Locknet now makes its use non-negotiable for all client engagements. With ESET in place, Locknet has successfully strengthened its cybersecurity offerings while maintaining system performance and operational efficiency.

[Learn more about ESET's MSP Program](#)