ESET ® PSA PLUGIN

Next-gen PSA plugin tailored for Managed Service Providers

ESET Professional Service Automation plugin simplifies, optimizes and automates your service delivery, ensuring you maximize both your operational efficiency and your profit margins. As a cloud-based solution, it enhances the ESET PROTECT Platform infrastructure with the ability to automate mundane tasks and lets your team focus on what they do best — delivering exceptional service.

TASK AUTOMATION & TICKETING SYSTEM

Streamline your business operations and save time

The solution offers the ability to delegate routine tasks automatically, ensuring rapid response and efficient use of resources. In addition, this feature allows MSPs to route tasks to multiple different queues depending on their severity and needs so they can efficiently carry out their day-to-day operations and provide best-in-class customer service.

BILLING & INVOICING SYSTEM

Enjoy complete and accurate visibility over your business

Accurately track every billable minute and streamline your invoicing process, ensuring no revenue slips through the cracks and clients receive timely, accurate bills. In turn, the solution allows information to be pushed into your accurate PSA software format.

SEAMLESS INTEGRATION WITH THE LEADING PSA VENDORS

Unlock unparalleled efficiency with our plugin's integration

Seamless connectivity with Datto Autotask, ConnectWise PSA, and HaloPSA ensures smooth synchronization of ticketing and billing without manual data entry. Experience comprehensive workflow improvements that reduce administrative burden and allow your team to focus more on service delivery and less on manual work.

Progress. Protected.

DATASHEET

ESET PARTNER PROGRAM

ESET PARTNER PROGRAM offers you the opportunity to become a Reseller, Managed Service Provider or both. Choose the best model for you and we'll support you on your journey.

EASE OF DOING BUSINESS

With ESET, you avoid channel conflicts on both new and renewal business with our deal registration program. Get self-service solutions and high-quality leads from ESET. Use our marketing support offering ready-made campaigns and materials.

Our billing model can vary from annual to daily, depending on your partnership model and the ESET volume price base gives you better margins the more seats you add.

Everything is done straightforwardly and easily with our self-service subscription management platform, giving you time to focus on your business.

LONG-LASTING COOPERATION

ESET boasts one of the highest renewal rates in the industry – up to 90% in some markets. Benefit from long-lasting relationships with strong local support at all stages. Use dedicated sales and technical support resources to help your business thrive.

PROVEN TECHNOLOGY

A single layer of defense is not enough in today's constantly evolving threat landscape. ESET LiveSense®, our multilayered security technology, powers the ESET PROTECT Platform.
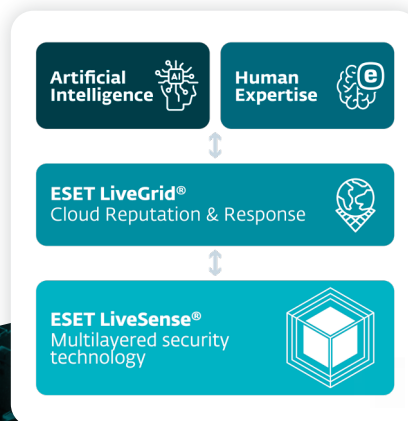
This works in combination with our AI expertise, cloud reputation system, and our people.

ESET was among the earliest adopters of cloud technology, which powers the ESET LiveGrid® global reputation system to constantly update threat intelligence.

Staying one step ahead requires a strong research arm. With over 600 professionals and 12 centers on four continents, ESET R&D provides future-proof technology to help protect your reputation. Keep your customers satisfied and loyal in the long term.

ESET INTEGRATIONS

If you're an MSP that works with an RMM or PSA, we've got you covered. At ESET, our focus is to bring you best-of-breed, in-depth integrations with top vendors like ConnectWise, Solarwinds, Datto, Kaseya, HaloPSA and others. Check out our plugin page here.

Artificial Intelligence	Human Expertise

ESET LiveGrid®
Cloud Reputation & Response

ESET LiveSense®
Multilayered security technology

This is ESET

Proactive defense. Minimize risks with prevention.

Stay one step ahead of known and emerging cyber threats with our AI-native, prevention-first approach. We combine the power of AI and human expertise to make protection easy and effective.

Experience best-in-class protection thanks to our in-house global cyber threat intelligence, compiled and examined for over 30 years, which drives our extensive R&D network led by industry-acclaimed researchers.

ESET PROTECT, our cloud-first XDR cybersecurity platform, combines next-gen prevention, detection, and proactive threat hunting capabilities with a broad variety of security services, including managed detection and response. Our highly customizable solutions include local support and have minimal impact on performance, identify and neutralize known and emerging threats before they can be executed, support business continuity, and reduce the cost of implementation and management.

ESET protects your business so you can unlock the full potential of technology.

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Contact field #2

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