

## Central Plains Computer Service

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—CHRIS HARRISON – NETWORK ADMINISTRATOR – CENTRAL PLAINS COMPUTER SERVICE



Country: **United States**  
[cpcis.net/ManagedServices.aspx](http://cpcis.net/ManagedServices.aspx)

### THE PARTNER

Central Plains Computer Service is a provider of computer sales and services located in Great Bend, Kansas. The company, which became an ESET MSP partner in late 2017, has been providing managed services, computer sales, internet services, web hosting and networking expertise for over 30 years.

Since becoming an ESET partner, network administrator Chris Harrison said, Central Plains Computer Service has benefited from ESET’s trainings and certifications, flexible Managed Service Provider (MSP) program options and marketing resources.

### WHY THEY CHOSE ESET

Harrison said the company’s services include “monitoring of everything on a network infrastructure, from hard-drive activity leading to otherwise imminent system failure to the ink and toner levels of printers.” They also offer custom network design and take pride in providing 24/7 tech support to their customers.

Central Plains Computer Service offers three levels of MSP service: Basic, Proactive and Premier. ESET security solutions are packaged for both the Proactive and Premier plans, and the organization also sells ESET home and business products.

Harrison said the company recommends ESET products to their customers for the following reasons:

- High malware detection rate
- Low false positive rate
- Light footprint
- Ease of management
- U.S.-based customer support

In addition, the company values ESET’s intuitive remote administrator dashboard that provides single console management to streamline IT security tasks.

The level of customer service delivered by ESET is another big plus, Harrison said. “The ESET product is effective, affordable and—best of all—the company’s support team is extremely knowledgeable and prompt.”