West Des Moines Community Schools

"I could not be happier with ESET from a protection or management point of view."

SCOTT CROTHERS – NETWORK ENGINEER – WEST DES MOINES COMMUNITY SCHOOLS

COUNTRY: United States

www.wdmcs.org

Number of seats: 4,200

Product: ESET Endpoint Security

THE CUSTOMER

The West Des Moines Community Schools district in Iowa has approximately 9,000 students and 1,500 employees in a total of 13 schools. This public school district serves levels K-12 and has a total of 4,200 endpoints to protect.

THE CHALLENGE

For network engineer Scott Crothers, software updates were a major concern. "Before ESET, we used four or five different security products with varying success. One of our biggest challenges was keeping the AV software up to date and functioning correctly without having to touch all the machines constantly."

THE SOLUTION

While searching for a new solution, Crothers evaluated four or five different vendors via rigorous testing. "This was a three-to-four month process, because the two previous AV vendors we had were a struggle to manage. I wanted to get it right—not just go with what was easiest."

Using one of the district's junior highs as a pilot, Crothers reimaged two labs and all the PCs in the media center. He'd let it run for a few weeks and have end users (both staff and students) submit any issues they had.

"I also would schedule full system scans in the middle of the day—when I knew there would be a full classroom in the labs—to see what performance hits would happen and if end users would notice."

ESET's ease, accuracy and light footprint made it the logical choice, and Crothers said the switch was seamless. "Working with the ESET implementation specialist, we were able to deploy a package that not only removed the old product but also installed ESET in an orderly fashion from a central management point—not using sneakernet!"

KEY BENEFITS FOR WEST DES MOINES COMMUNITY SCHOOLS

- **Convenient central management**
- **Extremely light footprint & low false positives**
- **Easy to maintain and update**

He added that the district has realized numerous benefits since switching to ESET in 2008.

"Since moving to ESET, we've been able to keep all our endpoints up to date and in compliance regardless of whether they're within the network or outside. And moving from the various version of ESET has been extremely easy.

"I could not be happier with ESET from a protection or management point of view. In fact, I have been so happy with the product that I have it on the 15 or so PCs that I support for family members."

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