

Gatti & Associates

“ESET’s IT security solution offers us the best protection we have had from online threats like worms, malware, spyware and ransomware.”

—DEBBIE LOWNEY, GATTI & ASSOCIATES



Country: U.S.
Number of seats: 25
Product: ESET Endpoint Security
Website: www.gattih.com

THE CUSTOMER

Gatti & Associates is an executive search firm with over 30 years of experience matching highly qualified candidates to positions with an impressive roster of businesses. The work involves in-depth interviewing to obtain personal and professional information. Confidentiality is key, making security concerns and threats of data breaches critical to Gatti’s clientele. With more than 85 percent of Gatti’s business coming from clients with whom they’ve worked previously or from referrals by satisfied clients, protecting their sensitive data is vital to their reputation as a trustworthy, technologically savvy provider.

THE CHALLENGE

Gatti has a mix of laptops and CPUs, with staff working on and off network. They needed a secure program that could be installed on the local computers without disruption or compatibility issues. As a search firm, a high percentage of their work is conducted on the internet, requiring a solution with a high level of protection on that front as well.

According to Debbie Lowney, the company chose ESET because it has one of the best reputations for protection, and for its ease of installation and use. “We were able to install it on the local systems instead of having to go through a network,” she said. “The process was seamless.”

MAKING THE CHANGE

The transition to ESET was simple, according to Lowney. “After obtaining the required number of licenses online and receiving the instructions to download the program, it was easy to install on each computer. Most of our users were able to do it themselves.”

THE RESULTS

Installation caused no disruption or downtime. There have been no issues with use thanks to ESET’s clear, easy-to-follow instructions. Gatti & Associates can confidently continue to assure their clients that sensitive data is secure from online threats.

KEY BENEFITS

- Ease of installation
- Ease of use
- Effective protection from ransomware, malware, spyware and worms