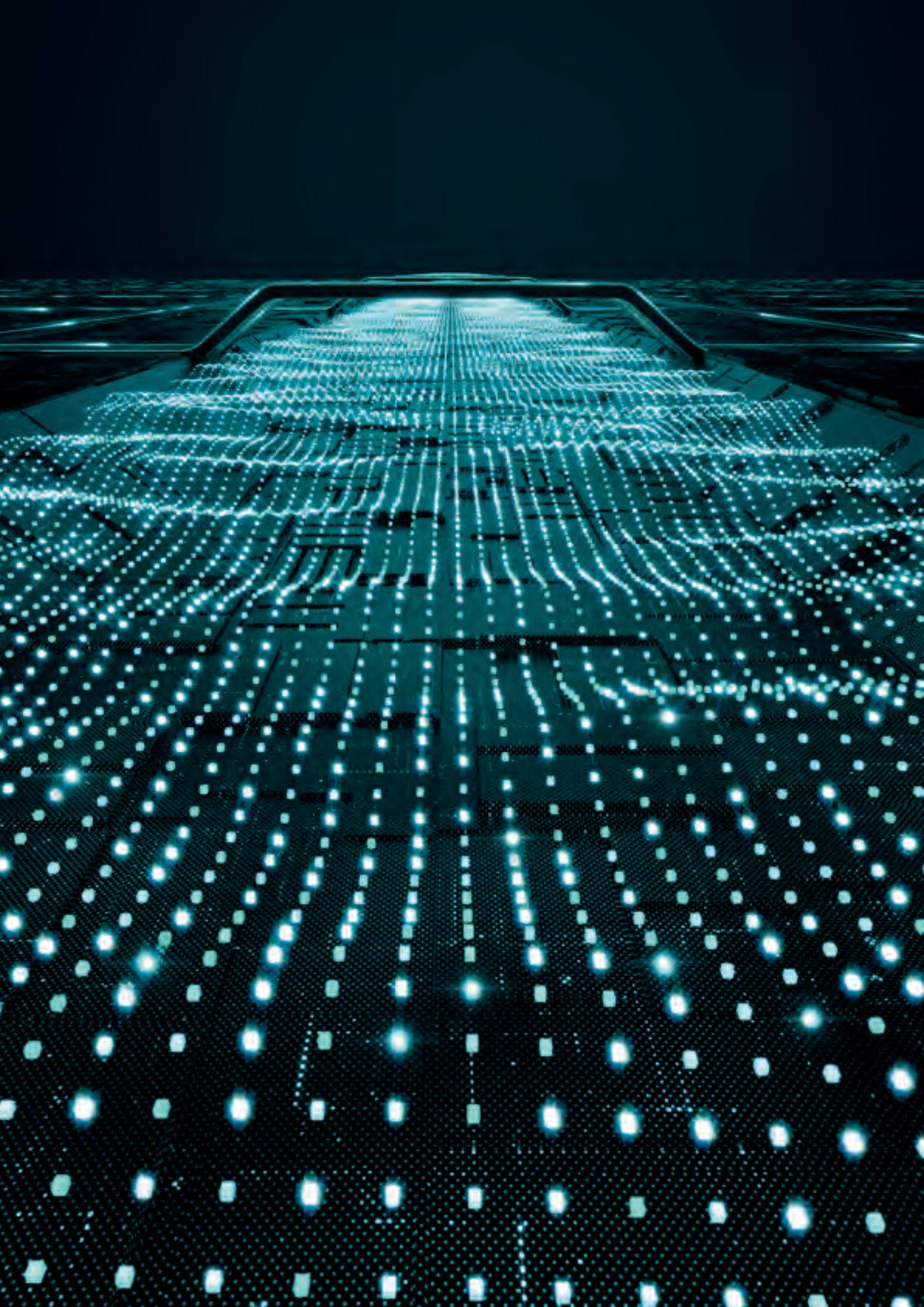# ESET®

THREAT HUNTING

On-demand threat investigation, root cause analysis and remediation advice without the need for extra internal resources

CYBERSECURITY
EXPERTS ON YOUR SIDE

What is a
Threat Hunting service?

ESET Threat Hunting service helps customers investigate a certain set of data, events and alarms generated by ESET's endpoint detection and response solution—ESET Enterprise Inspector.

This allows organizations full forensic investigations without the need for dedicated staff or resources.

Why **ESET Threat Hunting service?**

GET THE MOST OUT OF ESET'S EDR

ESET Enterprise Inspector is a sophisticated EDR tool for identification of anomalous behavior and breaches, risk assessment, incident response, investigation and remediation.

It monitors and evaluates all activities happening in the network in real time and allows organizations to take immediate action if needed.

ESET Enterprise Inspector is a prerequisite for ESET Threat Hunting service.

LACK OF PRODUCT KNOWLEDGE

Utilizing new products without any previous knowledge can become tricky even for organizations with dedicated security or IT teams. In addition, keeping up with the rapidly changing cyber threat landscape can be challenging and sometimes best left to experts.
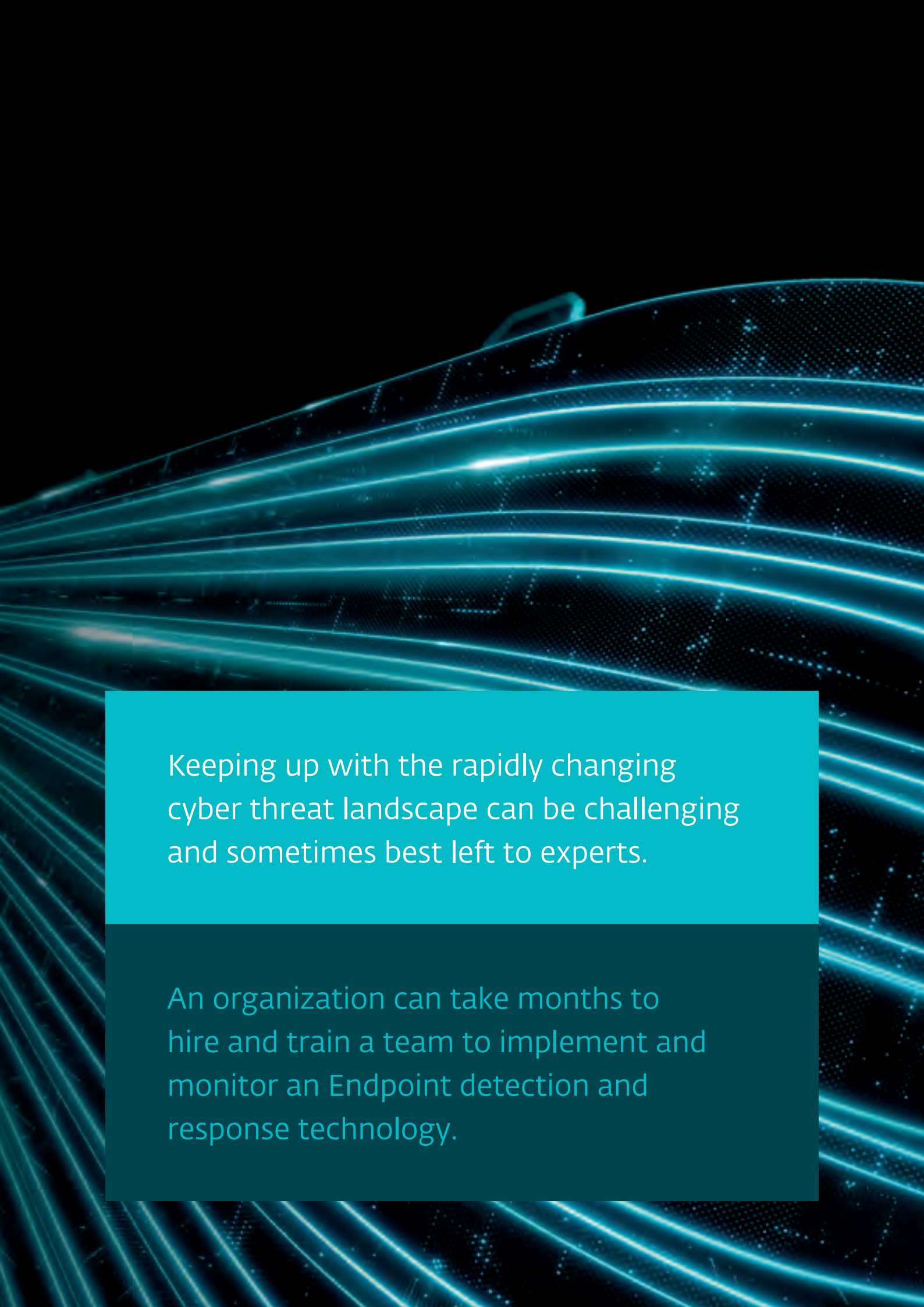
LACK OF MANPOWER

Helps security teams and IT administrators prioritize their workload by pinpointing only the important events. In addition, an organization can take months to hire and train a team to implement and monitor an Endpoint detection and response platform.

REST EASY

If any anomalies or breaches are identified, our experts can quickly find the root cause and remediate the issues that were found for good.

LONG-TERM COSTS

Creating dedicated teams and/or hiring specialists to perform niche occasional tasks can incur high long-term costs. Purchasing products and services from a single vendor reduces complexity for accounting departments—especially for multinational corporations that would otherwise be left with a large number of regional providers.

Keeping up with the rapidly changing cyber threat landscape can be challenging and sometimes best left to experts.

An organization can take months to hire and train a team to implement and monitor an Endpoint detection and response technology.

ESET Threat Hunting service technical features

ON-DEMAND

Organizations contact ESET Threat Hunting operators when they require Threat Hunting services.

ROOT CAUSE ANALYSIS

Threat Hunting operators review highlighted alarms to determine their root cause.

ACTIONABLE ADVICE

Operators review alarms and compile their findings into a comprehensible status report as well as provide actionable advice to the organization.

SUBSCRIPTION BASED

Organizations purchase Threat Hunting services in customizable time blocks during which ESET experts are ready to investigate threats when most needed.

ON-PREMISE DATA

All threat and organization data continue to stay on-premise by setting up a secure VPN connection between ESET and the organization.

INITIAL ASSESSMENT

A thorough initial assessment is completed to assess the specific organizations security policies as well as develop an internal profile.

The stages

Initial assessment

- Each service starts with an assessment of not just the customer's environment but organizational composition and general cybersecurity attitude.

- A full interview is completed with relevant organizational staff members to collect all required information.

- The result of this phase is an Organization Security Profile which can be consulted in the future by any Threat Hunting operator that requires specifics related to the organization to make correct judgments.

- Organizations are recommended to contact ESET with any changes to their environment due to the on-demand nature of the Threat Hunting service.

Regular operation

- When requested, ESET Security experts begin the investigation of pinpointed events to determine their root cause and provide actionable advice customized to the specific organization.

- Findings from each investigation are compiled into comprehensible status reports that express technical details in human-readable language.

Recommended services

ESET THREAT MONITORING

Continuous Enterprise Inspector monitoring to prioritize workloads and alert customer's security teams of any potential threats in real time.

ESET PREMIUM SUPPORT

Gives you 365/24/7 access to customer care specialists with years of experience in IT security.

ESET DEPLOYMENT & UPGRADE SERVICE

Fast, seamless security product deployments and upgrades to ensure business continuity.

ESET AUTHORIZED TRAINING CENTER

Certified training programs that improve your team's skill set and bring them up to speed on the usage of new security solutions.

"We were most impressed with the support and assistance we received. In addition to being a great product, the excellent care and support we got was what really led us to move all of Primoris' systems to ESET as a whole."

Joshua Collins, Data Center Operations Manager; Primoris Services Corporation, USA; 4.000+ seats

"The implementation was very straightforward. In cooperation with ESET's well-trained technical staff, we were up and running our new ESET security solution in a few hours."

IT Manager; Diamantis Masoutis S.A., Greece; 6.000+ seats

About ESET

ESET – a global leader in information security – has been named as a Challenger in the 2019 Gartner Magic Quadrant for Endpoint Protection Platforms* two years in a row.

For more than 30 years, ESET® has been developing industry-leading IT security software and services, delivering instant, comprehensive protection against evolving cybersecurity threats for businesses and consumers worldwide.

ESET is privately owned. With no debts and no loans, we have the freedom to do what needs to be done for the ultimate protection of all our customers.
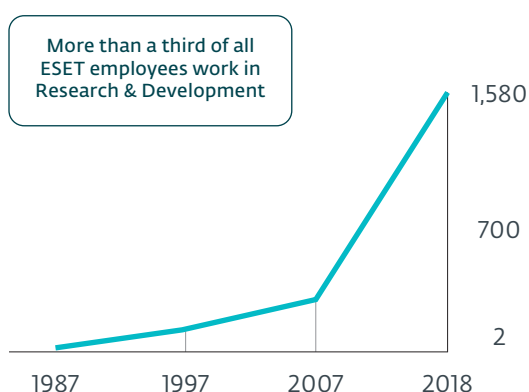
ESET IN NUMBERS

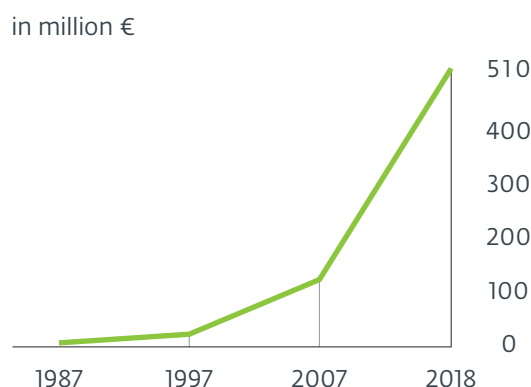**110m+**
users worldwide

400k+
business customers

200+
countries & territories

13
global R&D centers

ESET EMPLOYEES

More than a third of all ESET employees work in Research & Development

1,580

700

2

1987   1997   2007   2018

ESET REVENUE

in million €

510

400

300

200

100

0

1987   1997   2007   2018

MITSUBISHI MOTORS
Drive your Ambition

protected by ESET since 2017

more than 14,000 endpoints

Canon
Canon Marketing Japan Group

protected by ESET since 2016

more than 9.000 endpoints

Allianz ⑪
Suisse

protected by ESET since 2016

more than 4,000 mailboxes

T · ·

ISP security partner since 2008

2 million customer base

SOME OF OUR TOP AWARDS

AV TEST
av-test.org 10/2019
APPROVED CORPORATE ENDPOINT PROTECTION WINDOWS

G²
Leader
FALL 2019

THE **CHANNEL**CO.
CRN
★★★★★
PARTNER PROGRAM GUIDE
WINNER 2019

AV comparatives
APPROVED Business Security
JUL 2019

SC MEDIA
RECOMMENDED

"Given the good features for both anti-malware and manageability, and the global reach of customers and support, ESET should be on the shortlist for consideration in enterprise RFPs for anti-malware solutions."

KuppingerCole Leadership Compass
Enterprise Endpoint Security: Anti-Malware Solutions, 2018