

Connectwise Automate (formerly LabTech) Remote Monitoring and Management (RMM) platform, Connectwise Automate (formerly LabTech) Control Center

is widely used to manage a variety of IT services including antimalware and endpoint security. ESET offers a solution for delivering best-in-class malware protection through the Connectwise Automate (formerly LabTech) environment.

The ESET Remote Administrator Plug-in for Connectwise Automate (formerly LabTech) integrates with the Connectwise Automate (formerly LabTech) Control Center to provide central management of ESET Endpoint Solutions across distributed networks. Controlling ESET's powerful, proactive malware detection using Connectwise Automate (formerly LabTech)'s familiar console delivers ease of endpoint deployment, on-going administration and a common interface for configuring and reporting.

Benefits

Comprehensive endpoint security	Offer best-of-breed antimalware options to your network of managed clients. Replace existing solutions with ESET's lightweight clients for low system resource usage and proactive detection of multiple threat vectors using advanced malware detection technologies.
Ease of management	The familiar Connectwise Automate (formerly LabTech) console provides ease of management and adoption of ESET solutions without requiring a second console.
Satisfied end users	Real-time monitoring and remediation helps resolve security issues quicker and makes for confident helpdesk techs and satisfied end users.

Features

Manage client endpoint security	Initiate on-demand endpoint scans and virus signature database updates.
Manage client configurations	Set ESET-specific configuration policies on Windows®, Mac® or Linux™ clients. Create new policies or upload existing profiles. Manage every available ESET configuration option including Spam, Firewall, HIPS, Device Control and Web Control modules.
Monitor threats	View and sort threat data, see which client workstations have detected threats, the time of detection, the name of the threat and any actions taken.
Dashboards	At-a-glance views into scanner status, system health, virus definition date, time of last threat, last threat type, and action taken.
Reporting	Export a report from the ESET Plug-in for Connectwise Automate (formerly LabTech) to view various data about client systems such as log details for scans, tasks, and threats, license utilization, and unprotected systems. Uses Connectwise Automate (formerly LabTech) sorting/filtering/grouping model.
Alert management	Configure email notifications that are automatically sent out when an endpoint has failed to update in a given period of time, is not communicating with the server, or other issues.

System requirements

ESET Remote Administrator 6.3+
ESET Remote Administrator 5.3.x

ESET Business Product Licenses

Active licenses of any of the following ESET endpoint products:

ESET Endpoint Antivirus for Windows

ESET Endpoint Security for Windows

ESET NOD32 Antivirus Business Edition for macOS

ESET Smart Security Business Edition for macOS

ESET NOD32 Antivirus Business Edition for Linux Desktop

ESET Endpoint Antivirus for macOS

ESET Endpoint Security for macOS

Also can be used to manage and monitor select ESET Window or Linux File Server products

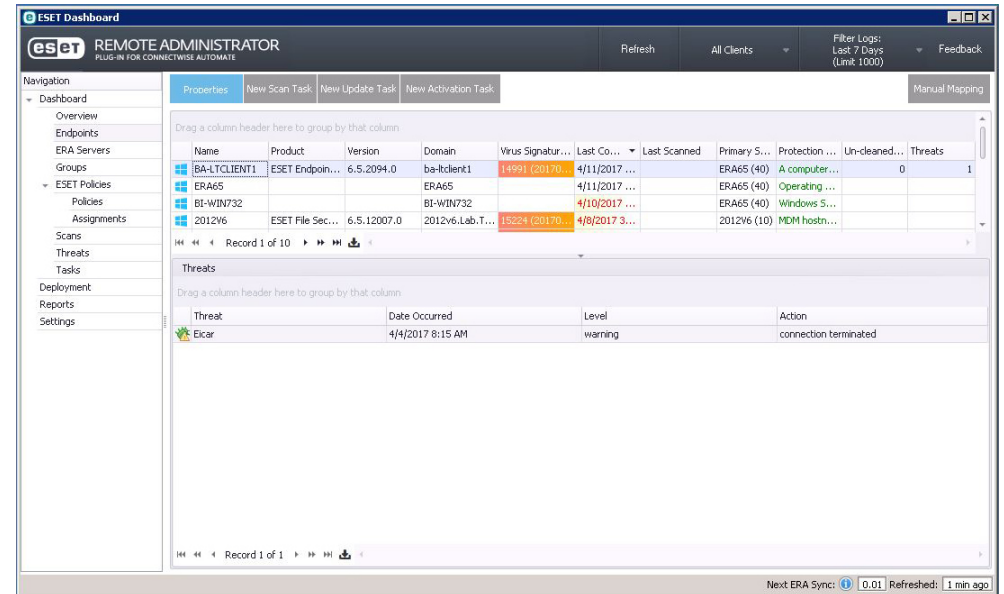
LabTech 10.5 or newer*

*To review Connectwise Automate (formerly LabTech) system requirements, please visit Connectwise Automate (formerly LabTech)'s website.

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Easily manage ESET endpoints through familiar Connectwise Automate (formerly LabTech) console.



Customize your dashboard view to display threat data in easy to read graphs and charts.

